

THANK YOU FOR YOUR INPUT!
WEST UNIVERSITY PLACE PARKS & RECREATION & SENIOR SERVICES
CITIZEN SURVEY 2020

Your feedback on this survey will help the City of West University Place Parks and Recreation Department maintain resident-guided facilities and programs. Thank you for your help!

SERVICE QUALITY

Please **INDICATE your** level of agreement for each of the following measures of service quality.

	Agree	Neutral	Disagree	Do Not Know
West U parks are well-maintained	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
West U playground equipment is well-maintained	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
West U Rec Center activities were relevant to members in my household in 2019	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I am satisfied with West U parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
West U Rec Center programs are affordable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel West U parks are safe	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am well-informed about West U recreation programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
West U Rec Center memberships are affordable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
West U provides dog friendly amenities (doggie bags, doggie water fountains)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A West U park is within walking distance of my home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There is adequate space for exercise equipment at the West U Rec Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, the City of West U has a "park-like" ambiance about it	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can safely walk to West U park facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Traffic moves at a safe speed around West U parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Colonial Park Pool memberships are affordable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am well-informed about West U park facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
West U Parks & Recreation Department programs are culturally diverse	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I am satisfied with West U recreation programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

COMMUNICATION

How can Parks and Recreation Department staff communicate with you & members of your household?

Circle all that apply

- Parks Department Webpage
 Facebook
 Twitter
 Instagram
 Nextdoor
 City Webpage Calendar
 Email
 Text message
 Newspaper
 City Currents (City newsletter)
 Hi Neighbor (Senior Services newsletter)
 West U at Your Leisure (recreation program guide)
 Signage around town
 Electronic marquee
 Other (please list) _____

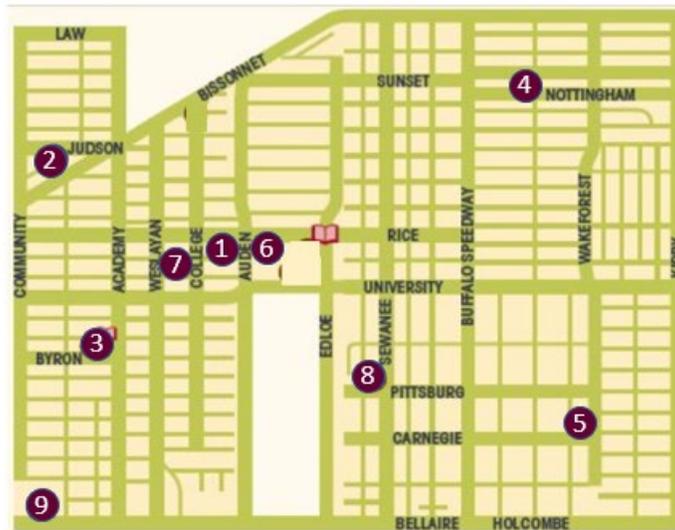
COMMUNITY BUILDING USE

How often did you use the Community Building in 2019?	<input type="radio"/> Almost daily <input type="radio"/> About once a year	<input type="radio"/> About once a week <input type="radio"/> Not at all	<input type="radio"/> About once a month
If you responded “ Not at All ” did you know the <u>Community Building</u> existed?	Yes <input type="radio"/>	No <input type="radio"/>	Please briefly list why you do not use the Community Building.
If you are a <u>Community Building</u> user, circle all the reasons <u>you</u> used the <u>facility</u> in 2019?	Spend time with family Meet people/ socialize Physical activity Spend time outdoors Interact with nature Rest & Relaxation Other _____		
Which amenities did people in your household, including you, use in <u>Community Building</u> 2019? Circle all that apply.			
Group Exercise Social Areas Facility Rentals Leisure Classes Other _____ None			

Are there additional ideas you or your household members would like for the Parks and Recreation Department to consider for Senior Services or the Community Building in the future?

WEST U PARK AND RECREATION USE

LEGEND	
1.	Community Building
2.	Judson Park
3.	Colonial Park
4.	Wier Park
5.	Whitt Johnson Park
6.	Friends Park
7.	Huffington Park
8.	Jennie Elizabeth Hughes Park
9.	Recreation Center



Please complete the following sections about Park and Recreation facility use in West U.

West U Events	YES	NO	Please briefly list why or why not
Did you participate in any of the West U events in 2019? Why or Why not?	<input type="radio"/>	<input type="radio"/>	
Did members of your household participate in West U events in 2019? Why or Why not?	<input type="radio"/>	<input type="radio"/>	
If yes, circle all the West U events, if any, you or members of your household attend in 2019?			
Movies in the Park	Easter Spring Festival	Outdoor Event Series	Party on the Patio
July 4th Bike Parade and Pool Party	Halloween Dash and Fun Run	Festival of the Arts	
Dive In Movies	Full Moon Fest	Christmas Tree Lighting Ceremony	Other

JUDSON PARK USE

How often did you use Judson Park in 2019?	<input type="radio"/> Almost daily	<input type="radio"/> About once a week	<input type="radio"/> About once a month
	<input type="radio"/> About once a year	<input type="radio"/> Not at all	
If you responded “ Not at All ” did you know <u>Judson Park</u> existed?	Yes <input type="radio"/>	No <input type="radio"/>	Please briefly list why you did not use <u>Judson Park</u> .
If you are a <u>Judson Park</u> user, circle all the reasons <u>you</u> used the <u>park</u> ?	Time with family	Meet people/ socialize	Physical activity
	Spend time outdoors	Interact with nature	Rest & Relaxation
	Other _____		
Which amenities did people in your household, including you, use in <u>Judson Park</u> ? Circle all that apply.			
Tennis Court	Picnic Deck	Playground Equipment	BBQ Grills
Other: _____			None

COLONIAL PARK USE

How often did you use Colonial Park in 2019?	<input type="radio"/> Almost daily	<input type="radio"/> About once a week	<input type="radio"/> About once a month
	<input type="radio"/> About once a year	<input type="radio"/> Not at all	
If you responded “ Not at All ” did you know <u>Colonial Park</u> existed?	Yes <input type="radio"/>	No <input type="radio"/>	Please briefly list why you did not use <u>Colonial Park</u> .
If you are a <u>Colonial Park</u> user, circle all the reasons <u>you</u> used the <u>park</u> ?	Time with family	Meet people/ socialize	Physical activity
	Spend time outdoors	Interact with nature	Rest & Relaxation
	Other _____		
Which amenities did people in your household, including you, use in <u>Colonial Park</u> ? Circle all that apply.			
Swimming Pool	Concessions	Party Decks	Multi-purpose/Party room
Pavilion	East End Open Space	Playground Equipment	Walking/Jogging Path
West End Open Space	BBQ Grill	Tennis Courts	Free Library
Other _____			None

	YES	NO	Please briefly explain why or why not
Did you or members of your household have a Colonial Park Pool membership in 2019?	<input type="radio"/>	<input type="radio"/>	

WIER PARK USE

How often did you use Wier Park in 2019?	<input type="radio"/> Almost daily	<input type="radio"/> About once a week	<input type="radio"/> About once a month
	<input type="radio"/> About once a year	<input type="radio"/> Not at all	
If you responded “ Not at All ” did you know <u>Wier Park</u> existed?	Yes <input type="radio"/>	No <input type="radio"/>	Please briefly list why you did not use <u>Wier Park</u> .
If you are a <u>Wier Park</u> user, circle all the reasons <u>you</u> used the <u>park</u> ?	Time with family	Meet people/ socialize	Physical activity
	Spend time outdoors	Interact with nature	Rest & Relaxation
	Other _____		
Which amenities did people in your household, including you, use in <u>Wier Park</u> ? Circle all that apply.			
Playground Equipment	Picnic Tables	Tennis Courts	Basketball Court
Other _____			None

WHITT JOHNSON PARK USE

How often did you use <u>Whitt Johnson Park</u> in 2019?	<input type="radio"/> Almost daily <input type="radio"/> About once a year	<input type="radio"/> About once a week <input type="radio"/> Not at all	<input type="radio"/> About once a month
If you responded “ Not at All ” did you know <u>Whitt Johnson Park</u> existed?	Yes <input type="radio"/>	No <input type="radio"/>	Please briefly list why you did not use <u>Whitt Johnson Park</u> .
If you are a <u>Whitt Johnson Park</u> user, circle all the reasons <u>you</u> used the <u>park</u> ?	Time with family	Meet people/ socialize	Physical activity
	Spend time outdoors	Interact with nature	Rest & Relaxation
	Other _____		
Which amenities did people in your household, including you, use in <u>Whitt Johnson Park</u> ? Circle all that apply.			
Playground Equipment Picnic Facilities Basketball Courts GaGa Ball Pit Other _____ None			

FRIENDS PARK USE

How often did you use <u>Friends Park</u> in 2019?	<input type="radio"/> Almost daily <input type="radio"/> About once a year	<input type="radio"/> About once a week <input type="radio"/> Not at all	<input type="radio"/> About once a month
If you responded “ Not at All ” did you know <u>Friends Park</u> existed?	Yes <input type="radio"/>	No <input type="radio"/>	Please briefly list why you did not use <u>Friends Park</u> .
If you are a <u>Friends Park</u> user, circle all the reasons <u>you</u> used the <u>park</u> ?	Time with family	Meet people/ socialize	Physical activity
	Spend time outdoors	Interact with nature	Rest & Relaxation
	Other _____		
Which amenities did people in your household, including you, use in <u>Friends Park</u> ? Circle all that apply.			
Seating Walkway Shade Arbor Other _____ None			

HUFFINGTON PARK USE

How often did you use <u>Huffington Park</u> in 2019?	<input type="radio"/> Almost daily <input type="radio"/> About once a year	<input type="radio"/> About once a week <input type="radio"/> Not at all	<input type="radio"/> About once a month
If you responded “ Not at All ” did you know <u>Huffington Park</u> existed?	Yes <input type="radio"/>	No <input type="radio"/>	Please briefly list why you did not use <u>Huffington Park</u> .
If you are a <u>Huffington Park</u> user, circle all the reasons <u>you</u> used the <u>park</u> ?	Time with family	Meet people/ socialize	Physical activity
	Spend time outdoors	Interact with nature	Rest & Relaxation
	Other _____		
Which amenities did people in your household, including you, use in <u>Huffington Park</u> ? Circle all that apply.			
Playground Equipment Shade Arbor Game/Picnic Tables Other _____ None			

Are there additional ideas you or your household members would like for the Parks and Recreation Department to consider for Recreation Center programs in the future?

DEMOGRAPHICS

Demographic data is collected to determine if a representative sample of the community has completed the survey. This data is also useful when it is utilized to apply for grants and external funding. All data will be kept confidential and will be reported in aggregate form only.

Are you? (check one) Male Female In what year were you born? _____

How long have you lived in West U? _____ years Do you own or rent in West U? (check one) Own Rent

To help us understand household use of park and recreation facilities and programs, please indicate the **NUMBER** of people who live in your household, **NOT including yourself**, in the following age categories: (If none, write "0")

_____ Under 6 yrs. _____ 6-12 yrs. _____ 13-17 yrs. _____ 18-30 yrs. _____ 31-49 yrs.
_____ 50 – 64 yrs. _____ 65 – 74 yrs. _____ 75+ yrs.

ADDITIONAL COMMENTS

Is there anything else you would like to tell us regarding West U Parks & Recreation Department recreation programs, senior programs, and facilities?

Are there additional ideas you would like the Department to consider?

Is there anything additional you would like to tell us regarding the West U Parks & Recreation Department recreation programs, senior programs, and facilities as the Department responds to COVID-19?

Would you be willing to participate in a Texas A&M AgriLife Extension facilitated follow-up Zoom session if additional input is needed? YES NO

THANK YOU FOR YOUR INPUT!

If you are willing, please take 3 additional minutes to complete the following sections indicating why and how often members of your household in each specific age groups (not including you) use West U Parks and Recreation facilities.

FORM NUMBER NXAG

