

Approved Installation Companies for Direct Link

Thank you for registering your alarm system with DirectLink monitoring service. If you have any questions about the process, please contact the DirectLink Coordinator 713-662-5860.

The companies listed below are participating with the West University Place Police Department and will be able to connect your alarm system directly into the Emergency Communication Dispatch Center. They have agreed to assist you with all of your alarm system needs, including equipment installation, upgrades and routine maintenance.

Please keep in mind that you are under no obligation to utilize either one of these Alarm Installation Companies to become a DirectLink subscriber. If you choose to utilize an Alarm Installation Company other than those that are listed, you will need to call the City's DirectLink Coordinator to obtain information that will be necessary for your connection.

The cost for the company to perform this service is between the homeowner/business owner and the company.

- Archangel Alarm Services - (281) 236-4943
www.archangelalarms.net ** provides free quote**
- Benco Systems, Inc. - (281) 931-8848
www.bencosystemsinc.com **provides free quote**
- Big Tex Security – (832) 627-0978
www.bigtexsecurity.com **provides free quote**
- Western Systems, Inc. - (713) 252-7884 or (281) 757-5466
www.thewesternsystemsinc.com ** provides free quote**

After your system has been programmed and connected to DirectLink by the chosen Alarm Installation Company and the DirectLink Coordinator receives the required DirectLink form. Your alarm signal will then be monitored by the City's Emergency Communication Dispatch Center.

(Disclaimer: It is the responsibility of the resident or business owner to maintain the alarm equipment and/or telephone line and test the alarm system on a regular basis. An agreement for service to be performed on a security system shall be between such alarm service company of choice and the resident or business owner. The City makes no express or implied warranties as to any alarm matter whatsoever, including without limitation: (A) any equipment, goods or services or their merchantability or fitness for any particular use; or (B) whether any equipment, goods or services will avert or prevent any occurrence or the consequences of any occurrence, regardless of whether an alarm system is designed to detect or avert the occurrence. No one is authorized to make any representation, warranty, affirmation of fact or promise on behalf of the City, and none shall create an express warranty or any liability on the part of the City.)