



Welcome

to the City of West
University Place



Welcome

Want to know what is going on with your City?

Sign up to receive information on emergency situations and on general City news, meetings and services. The City of West U offers two free services for residents to stay up-to-date on areas and services that are important to you.

CodeRed – this is a high-speed telephone, text messaging and email emergency notification service.

Notifications – sign up to receive emails on general City news, meetings and City-offered services. Sign up only for the areas that interest you.

To sign up for the services, please visit www.westutx.gov and click the link “Notifications” link.



City-Provided Services

Welcome to West University Place. We are pleased that you have chosen to make West U your home. West U is a full-service city that provides the following services:

Emergency (Police & Fire)	911
Police Department (Non-emergency)	(713) 668-0330
Crime Prevention	(713) 662-5866
DirectLink Home Alarm Monitoring	(713) 662-5860
Fire Department (Non-emergency)	(713) 662-5835
Finance Department	(713) 662-5824
Utility Billing	
Accounts Payable	
Municipal Court	
Parks & Recreation Department	
Administration	(713) 662-5367
Senior Services	(713) 662-5896
Colonial Park Pool	(713) 662-7460
West U Recreation Center & Pool	(713) 662-7420
Public Works Department	(713) 662-5839
Building Permits / Inspections, Planning, Urban Forestry, Water & Sewer, Storm Drainage, Solid Waste & Recycling, Traffic Control, Fleet Maintenance, Facility Maintenance	

Solid Waste



Recycling and Yard Waste



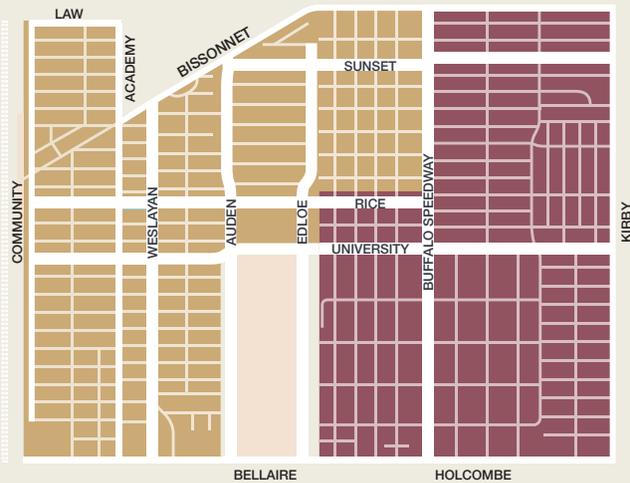
Street Sweeping



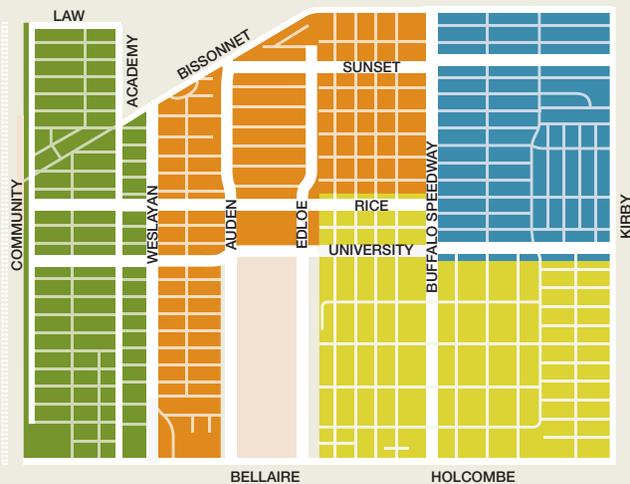
Service Guide



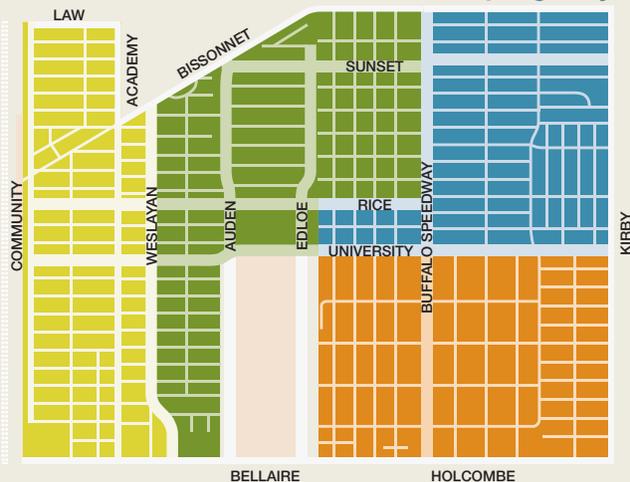
Solid Waste Collection Day



Curbside Yard Waste and Recycling Day



Street Sweeping Day



SOLID WASTE COLLECTION

www.westutx.gov/trash

The City provides curbside pickup of regular household garbage twice a week.

Garbage Requirements

Place curbside no earlier than 6:00 p.m. the night before scheduled collection and no later than 8:00 a.m. the day of collection.

- All garbage must be placed curbside (generally within two feet of the curb) in plastic bags and secured.
- If the bags weigh more than 40 pounds, or the items are placed curbside before or after the collection times, they are subject to a special collection fee (min \$50).
- Construction debris and household hazardous waste (HHW) are not accepted with residential trash.

Bulk Trash

www.westutx.gov/bulktrash

Bulk trash will be collected curbside each week during your regularly scheduled Thursday or Friday trash day. Visit website for more details.

RECYCLING COLLECTION

www.westutx.gov/recycle

The City provides curbside pickup of recycling once a week.

Recycling Requirements

Place curbside no earlier than 6:00 p.m. the night before scheduled collection and no later than 8:00 a.m. the day of collection.

- There is no need to sort your recyclables since you can place all recyclable material in the same bin.
- Acceptable Recyclables: aluminum, bi-metal, plastics #1, 2, 3, 4, 5, and 7, glass bottles and jars, mixed paper and cardboard. No Styrofoam is accepted.
- Unacceptable Recyclables: visit recycle website for complete list.

YARD WASTE COLLECTION

www.westutx.gov/greenwaste

The City provides curbside pickup of yard waste once a week.

Yard Waste Requirements

Place curbside no earlier than 6:00 p.m. the night before scheduled collection and no later than 8:00 a.m. the day of collection.

- All yard waste is required to be bagged in approved kraft paper bags or compostable plastic bags.
- Yard waste found in non-compostable bags, placed curbside on the incorrect day, or mixed with trash will be subject to a special collection fee (min. \$50).
- Yard waste bags cannot exceed 40 pounds (special fee will apply for bags over 40 lbs).
- Visit website for details and limitations regarding tree trimmings, limbs and hedge cuttings.

STREET SWEEPING

www.westutx.gov/sweep

The City provides street sweeping once a week. Please see the attached schedule for the days and areas covered. In order to ensure that roads in front of your home are swept weekly, the City requests residents utilize off-street parking (when possible) for their vehicles.

In addition, all trees shading the street shall have a minimum vertical clearance height of 13'-6" from the roadway. This will ensure unobstructed passage for the City's sweepers, fire engines and solid waste trucks.

ANNUAL SPECIAL EVENTS

Paper Shredding Event

The City also hosts two free shredding events each year, held on the first Saturday of May and November. The event is open to residents only and is limited to five banker boxes of residential paper. No business shredding allowed. This event is held at the Public Works Maintenance Facility located at 3826 Milton Street.

Mattress and E-Waste Recycling

Mattresses and e-waste (electronics) can be disposed of during the City's shredding event. Visit www.westutx.gov/special events for more information.

OTHER SERVICES

Senior Solid Waste Pickup

The City provides a special pickup program for our senior residents who may require assistance in placing their solid waste and recycling curbside. Please contact our Senior Services Division for eligibility requirements: (713) 662-5896.

Household Hazardous Waste (HHW) Voucher Program

The City offers a voucher that allows residents to use the nearby City of Houston HHW facility. To learn more about our voucher program, visit www.westutx.gov/hhwvoucher. To request a voucher, email pwinfo@westutx.gov or call (713) 662-5839.

Move-In Service

Just moved to the City? Want to get rid of all those moving boxes? The City offers residents a one-time complementary service pickup of all recyclable moving items. To schedule a pickup, please contact Public Works at (713) 662-5839.

Christmas Tree Recycling

The City provides curbside collection/recycling of Christmas trees the three weeks following Christmas. "Flocked" trees or trees containing foreign objects (wood/metal stands, lights, decorations, etc.) will not be accepted for recycling. Any trees placed curbside after the designated time period will need to comply with standard yard waste collection rules.

For more information: www.westutx.gov Public Works general information (713) 662-5839, pwinfo@westutx.gov